

Citizen Registration and Appointment for Vaccination

User Manual

Date: 25-Mar-2021

Version: 2.0

Content

•	Overview
•	Process Flow
•	Register Citizen 4
•	Add More Individuals6
•	Edit/ Delete Individuals7
•	Booking Appointment for Vaccination8
•	Rescheduling an Appointment10
•	Booking Appointment for Dose 212



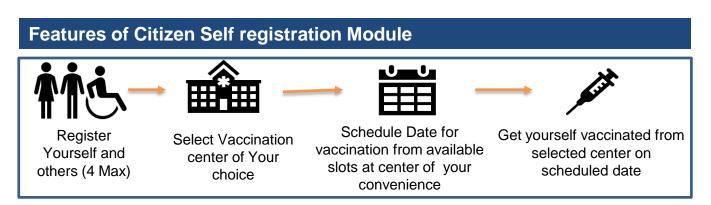


Overview

Government of India is taking all necessary steps to ensure that the nation is prepared to face the challenge and threat posed by the growing contagion of COVID-19. The exemplary groundwork and precaution advisory by the Government has helped in containing the spread of the virus in our country. At present, the priority is to make COVID -19 vaccine available to all, ensuring vaccine traceability and beneficiary tracking from production to last mile administration. COVID-19 vaccination drive has been initiated to cover healthcare and frontline workers and is to be scaled up to cover citizens above 45 years of age.

Co-WIN application is the digital back bone for the vaccination drive in India. With scaling up of vaccination; the number of vaccination facilities and sessions has to be increased and managed effectively. The CO-WIN application will facilitate the citizen with an option to register and schedule the vaccination session online in Centers of their choice. The Citizen self-registration module will ensure fool-proof identification of deserving candidates for receiving the vaccines. The Co-WIN application facilitates multiple role creations for orchestrating vaccination drive at various levels.

The objective of the document is to handhold the citizens to register and schedule an appointment for vaccination. Currently, the application is open for Citizens above 45 years of age.

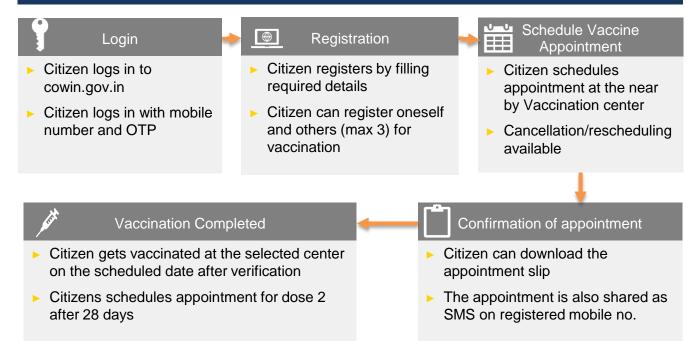


The following features will be available for the Citizen in Self Registration module

- Register for a vaccination session (with a choice of registering additional 3 members)
- Selection of Vaccination center of convenience
- Schedule vaccination Date as per slot availability at a Center
- Reschedule Vaccination date

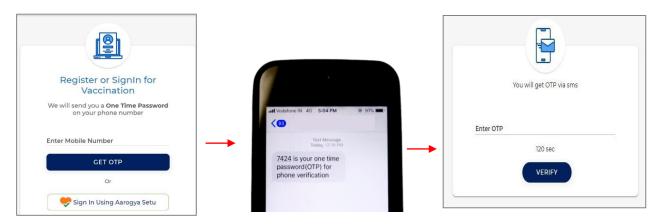


Work Flow



1 Register

▶ User can go to the url <u>www.cowin.gov.in</u> and click on "Register/Sign In yourself" tab.



- Enter valid mobile number. Click on "Get OTP" button.
- OTP is sent at the phone number via SMS.
- Enter the OTP within 180 seconds and click on "Verify" button.



- Once the OTP is validated, the "Register for Vaccination" page appears
- Enter details required in page

Your Photo Id will be verified at the time of your vaccination appoin you will carry for vaccination.	itment. Please provide the details of the Photo
Photo ID Proof	
PAN Card	
PAN Card Number	
CGQPR8858N	
Name (as in PAN Card)	
Aanchal Malhotra	
Gender	
O Male Female O Others	
•	
Year of Birth (as in PAN Card in YYYY format) 1975	
1373	
	REGISTER
	REGISTER
* All fields are mandatory	REGISTER
* All fields are mandatory	REGISTER
* All fields are mandatory	REGISTER
* All fields are mandatory	REGISTER

The below table shows the details to be entered in the "Register for Vaccination" page. Please note that all fields in this Form are Mandatory

#	Field Name	Details
1.	Photo ID Proof	Select appropriate ID Card from the Dropdown list .
		Citizen must carry selected ID at the time of vaccination.
2	Photo ID Number	Citizen to enter ID number
2.	Name	Enter the name as per the selected ID proof
3.	Year of Birth	Enter the year of birth as per the ID Proof in the format YYYY
4.	Gender	Select Gender (Male/ Female/ Others)

Once the details are entered for registration, Click "Register" Button at the bottom right.

Receives Confirmation message on successful registration





2 Add More Individuals

- · Once registration is completed; the system will show the "Account Details"
- Citizen can further add 3 more people linked with this mobile number by clicking on "Add More" button at the bottom right side of the Page

Aanchal Malhotra Fema	le	
/ear of Birth: 1975	Photo ID: PAN Card	ID Number: XXXX-858N
Dose 1: Appointment not schedule	ed.	Schedule
		+ Add M

Click on "Add More" for adding total 4 individuals linked to this mobile number

Enter all the details of the individual to be included and then click on the Add button

four Photo Id will be verified at the time of your vaccination appointment. Please provide the d ou will carry for vaccination.	Details of the Photo Id Click on "Add" for adding additional members linked to
Photo ID Proof	this account
PAN Card	
PAN Card Number	
CGQPR8978B	
Name (as in PAN Card)	
Rahul	
Gender	
Male Female Others	
year of Birth (as in PAN Card in YYYY format)	Dessives Confirmation
1956	Receives Confirmation
	message on successful
Back	addition of member
* All fields are mandatory	0
	Beneficiary Registered Successfu

All Fields are Mandatory to be filled



3 Delete Individuals

· Citizen can Delete individuals linked with his mobile number

xxx-xxx-3891 Linked Account	t individuals with one mobile number		
Aanchal Malhotra Female		×	
Year of Birth: 1975	Photo ID: PAN Card	ID Number: XXXX-858N	
Dose 1: PHC Palam PHC, 01-04-2021		Reschedule Appointment Slip	
Rahul Male Year of Birth: 1956 Dose 1: Appointment not scheduled	Photo ID: PAN Card	ID Number: XXXX-9788	
		+ Add More	"Delete" button – to Delete existing member

- 1. Login with username and password, and Navigate to the dashboard.
- 2. Click " 🕅 " action button to Delete a member
- Confirmation message will appear on Deletion

Individual (Deleted	Successfully
--------------	---------	--------------

4 Booking Appointment for Vaccination

• Citizen can schedule Appointment from the "Account Details" page.

🗹 Aanchal Malhotra Fen	nale	Ŵ	
Year of Birth: 1975	Photo ID: PAN Card	ID Number: XXXX-858N	"Schedule" butto
Dose 1: Appointment not schedule	d	Schedule	– to schedule
🗆 Rahul Male		a	appointment for registered
Year of Birth: 1956	Photo ID: PAN Card	ID Number: XXXX-978B	-
Dose 1: Appointment not schedule	d	Schedule	members
 The second dose of COVAXIN should be dose. 	ose 2 appointment, the vaccine and Dose 1 date must be same. taken between 28 days to 42 days after the first dose. The second dose by you are booking your appointment for Vaccination on or before 31st N	e of COVISHIELD should be taken between 28 days to 56 days after the first March 2021 , you are required to carry comorbidity certificate to the SCHEDULE APPOINTMENT	



- Click on "Schedule" button for Booking Vaccination Appointment
- System navigates to "Book Appointment for Vaccination" page
- Search the Vaccination Centre of choice by District or Pin code

Choose your vaccination center near by		Search by I	Dincode		
Delhi	North East Delhi	sorroy	* Search		
Back					
Mar 26 2021 Mar 27 2021 Ma	ar 28 2021 Mar 29 2021	Mar 30 2021 M	ar 31 2021 Apr 0	01 2021	
Center Name					
CISF Shastri Park A Wing North East Delhi, Delhi, O.	Available 44	Time 09:00AM-05:00PM	Bo	bok	
CISF Shastri Park B Wing North East Delhi, Delhi, 110053.	Available	Time 09:00AM-05:00PM	Во	ok	
Family Welfare	Logo		ry of Health and Welfare	CO-WIN Winning Over COVID - 19	Logo
ook Appointment for Va	accination				
ook Appointment for Va	accination	Book	Appointme	ent for Vacci	nation
Delhi	•	Book	Appointme		
			Appointme		nation arch by District
	•				
Delhi	•				
Delhi	Search by Pincode				arch by District
Delhi South West Delhi Back	Search by Pincode				arch by District
Delhi South West Delhi Back Gearch by district option	Search by Pincode	Back	110070	Sea de option	arch by District
Delhi South West Delhi Back Gearch by district option Select the State/UT fr	Search by Pincode	Back Searco • En	110070 the by pincoot ter the loca	Sea de option I pincode	arch by District
Delhi South West Delhi Back Gearch by district option Select the State/UT fr the drop down	Search by Pincode	Back Searco • En	110070	Sea de option I pincode	arch by District
Delhi South West Delhi Back Gearch by district option Select the State/UT fr the drop down Select District from th	Search by Pincode	Back Searco • En	110070 the by pincoot ter the loca	Sea de option I pincode	arch by District
Delhi South West Delhi Back Gearch by district option Select the State/UT fr the drop down	Search by Pincode	Back Searco • En	110070 the by pincoot ter the loca	Sea de option I pincode	arch by District

- On clicking "Search" button, system will display below the list of Vaccination centre as per Search Criteria
- Centre Names available nearby as per state/district or pincode entered will be displayed
- On clicking any centre at the panel, the available slots (date and capacity) will be displayed



Γ	Book Appointment for Vaccination]
	Choose your vaccination center near by			
	Delhi	North East Delhi	Search	
	Back			Click to
	Mar 26 2021 Mar 27 2021 Mar 28 20	Mar 29 2021 Mar 30 2021	Mar 31 2021 Ap 01 2021	check
	Center Name			next week
	CISF Shastri Park A Wing North East Deihi, Deihi, O.	Available Time 44 09:00AM-05:00PM	Book	slots
Available Vaccination	CISF Shastri Park B Wing North East Delhi, Delhi, 110053.	Available Time 46 09:00AM-05:00PM	Book	
centre based on search criteria	DGD Arvind Nagar PHC Serth East Delhi, Delhi, 110053.	Available Time 50 09 <mark>00AM-0500PM</mark>	Book	
				y on Book Button to the Appointment
			Dook	
Click Center of choice for Vaccination	Available Date and capac at selected Center	the date of	I	
		convenience		

- Once "Book" button is clicked, the "Appointment Confirmation" page is displayed
- Click "Confirm" button after verifying the details for final confirmation on booking

Appointment Confirmation		
Please choose your time slot and confirm your appointment CISF Shastri Park A Wing North East Delhi, Delhi, O.		Verify if the Centre and Date selected are correct
Apr 01 2021 Select time slot FORENOON AFTERNOON # Name 1 Aanchal Malhotra	Reference ID	Verify the name is appearing as in the Photo ID selected
Click "Back" to Navigate to "Book Appointment for Vaccination" page	Back	Click "CONFIRM" if all details are correct to confirm booking

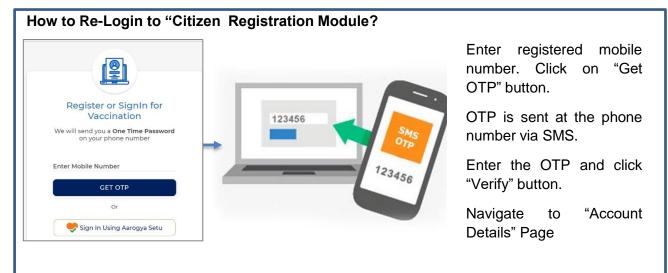


 Once confirmed, the confirmation page with "Appointment Successful" message will be displayed

pointmer	nt Successful								
		\oslash	© Print	`	Click "Pri the confi		to downlo	ad and	save
Your vaccin	nation appointment is conf	firmed.				11110			
Your appoir	intment details have also b	een sent on your registered mobile number	through an SMS.						
Center									
CISF Shast	tri Park A Wing, North East	Delhi, Delhi,		Back		COVI	D-19 Vaccination App	pointment	
Date		Time	Prefrence						
Apr 01 2021	21	09:00AM-05:00PM	FORENCON				APPOINTMENT DETAILS	5	
	Name	Reference Id	Photo Id To Carry	Center	CISF Shastri Park A Wi	ing, North	East Delhi, Delhi,		
				Date	Apr 01 2021	Time	09:00AM-05:00PM	Preference	FORENOON
1	Aanchal Malhotra	1130173079592	PAN Card				DETAILS OF INDIVIDUAL	9	
Instruction	ns			#	Name		Reference Id		noto Id to Carry
1. Please ca	arry the Photo Id card ment	tioned in your appointment details for vacci	lation.	1	Aanchal Malhotra		1130173079592	PAN Card	
2. If you hav	we any comorbidities, pleas	se carry a medical certificate with you for the	vaccination appointment.						
3. For more	e information, Please call Ci	oWIN helpline number 1075.					INSTRUCTIONS		
			CLOSE				our appointment details for vacc nedical certificate with you for th		ent.

5 Rescheduling an Appointment

- Once the Appointment is fixed, it can be cancelled and rescheduled at any later stage but before the vaccination appointment day.
- For this, Re-login to "Citizen Registration" module; with your already registered mobile no.





Account Details			
XXX-XXX-3891 Linked Account You can add up to 4 individuals with Aanchal Malhotra Female	h one mobile number	Cancel Appointment	Click "X" to cancel
Year of Birth: 1975	Photo ID: PAN Card	ID Number: XXXX-858N	appointment
Dose 1: PHC Palam PHC, 01-04-2021		Reschedule Appointment Slip	

Click on "Reschedule" to re-schedule an already booked appointment.

Citizen is directed to "Book Appointment for Vaccination" page; wherein citizen can Search for (1)revised Centre and date 2

Once the new Date and Centre are selected; Click "Book" to reschedule;

Confirm by clicking "Confirm" of the revised Schedule

Search new Slot and Book

3

Once confirmed, the confirmation page with "Appointment Successful" message will be displayed

Book Appointment for Vaccination	Please choose your time slot and confirm your appointment. Parmeshawri Devi Hospital	
Choose your vaccination center near by Search by District Q 110070	New Delhi, Ito70. Mar 26 2021 Select time slot FORENOON AFTERNOON	
Back	# Name Reference ID 1 Anjali 9417492641237	
	Back CON	IFIRM
the second se	Appointment Successful	
-		
Search by District	Vour vaccination appointment is confirmed.	9
Search by District Search	You vaccination appointment is confirmed. You appointment details have also been sent on your registered mobile number through an 5MS. Center	8
Search by District 110070 Search k Mar 24 Mar 25 2021 Mar 26 2021 Mar 27 2021 Mar 28 2021 Mar 29 2021 Mar 30	Nour vaccination upgorithment is confirmed. Your appointment details have also been sent on your registered mobile number through an 546.	0
Search by District I 110070 Search Ik	Nour vaconation apportment is confirmed. Nour apportment deals have also been sent on your registered mobile number through in 5MS. Center Permethann Dei Hospital, New Dehl, Dehl, Dek Time Time Perferona Mar 28 2021 03004-0500914 Posto Val To Cany	
Q 110070 Search Back Mar 24 Mar 25 2021 Mar 26 2021 Mar 27 2021 Mar 28 2021 Mar 29 2021 Mar 30	Nour vaconation upportment is confirmed. Nour appointment deally have also been sent or your registered mobile number through an SMS. Center Parmethavin Dei Hospital, Neis Deht, Deht, Dale Time Preferice Mar 28 2021 05:0004-05:0014	e

Confirmation Message

In case the user has moved to another city, appointment can be rescheduled for the nearest vaccination centre in that city.



- 6 Booking appointment for Dose 2
- The process for booking appointment is similar as Dose 1.
- Citizen can schedule Appointment for Dose 2 from the "Account Details" page.

XXX-XXX-9008	Account Id up to 4 individuals with one mobile number		
Akhil Male			
Year of Birth: 1965	Photo ID: Passport	ID Number: XXXX-4567	
Dose 1: Appointment details r	not available	Partially Vaccinated Certificate	
Dose 2: Appointment not sch	eduled	Schedule	"Schedule" butto
		+ Add More	 to schedule appointment for
 The second dose of COVAXIN sho between 28 days to 56 days after 	the first dose. ears and you are booking your appointment for Vaccin	e must be same. t dose. The second dose of COVISHIELD should be taken ation on or before 31st March 2021 , you are required to carry	Dose 2

- Click on "Schedule" button for Booking Vaccination Appointment
- System navigates to "Book Appointment for Vaccination" page
- Search the Vaccination Centre of choice by District or Pin code

Choose your vaccination	center near by						=	
				Search	by Pincode			"Search" button –
Goa	•)(North Goa			*	Sear	rch	to search Centre
Back								by pincode or District
	< Apr 04 2021	Apr 05 2021	Apr 06 2021	Apr 07 2021	Apr 08 2021	Apr 09 2021	Apr 10 2021	Select Centre and
Panaji CovAxeon Center 🔤 North Goa, Goa, 403001.	001	0	0	0	0	0	0	date
pointment Confirmation								
Please choose your time slot a Panaji CovAxeon Center North Goa, Goa, 403001. Apr 04 2021 Select time slot FORENOON AFTERNOO # Name		ppointmer						Select time slot
Panaji CovAxeon Center North Goa, Goa, 403001. Apr 04 2021 Select time slot FORENOON AFTERNOC			ce ID					Select time slot



- · Once appointment Centre, date and time slot have been selected, click on "Confirm"
- Appointment successful page will be displayed.

Appoint	ment Succes	sful			
		\bigcirc		e Print	
Your v	accination appoi	ntment is confirmed.			slip
Your a	ppointment deta	ails have also been sent on your register	ed mobile number through an SMS.		onp
Cente	er				
Panaj	i CovAxeon Cente	er, North Goa, Goa,			
Date		Time	Prefrence		
Apr 0	4 2021	09:00AM-06:00PM	FORENOON		
#	Name	Reference Id	Photo Id To Carry		
1	Akhil	21395587574767	Passport		
Instru	ctions				
1. Plea	se carry the Phot	to Id card mentioned in your appointme	nt details for vaccination.		
2. If yo	u have any como	orbidities, please carry a medical certific	ate with you for the vaccination appointmen	t.	
3. For	more information	n, Please call CoWIN helpline number 10	75.		
			CLO	SE	

- Appointment for second dose will be reflected in the account details page
- Citizen can Cancel, Reschedule, or print appointment slip for dose 2 appointment from this page

Akhil Male		×	
Year of Birth: 1965	Photo ID: Passport	ID Number: XXXX-4567	
Dose 1: Appointment details not avai	lable	Partially Vaccinated Certificate	
Dose 2: Panaji CovAxeon Center, 04-0	04-2021	(Reschedule) (Appointment Slip)	Print s
between 28 days to 56 days after the first of	ken between 28 days to 42 days after the fir dose. you are booking your appointment for Vacci	+ Add More ate must be same. rst dose. The second dose of COVISHIELD should be taken ination on or before 31st March 2021, you are required to carry	

" दवाई भी और कड़ाई भी। Together, India will defeat COVID-19 "

- Prime Minister Narendra Modi

